How to use cross-team care to solve the medical and health care problems of disadvantaged people: taking a regional hospital in Yunlin County as an example

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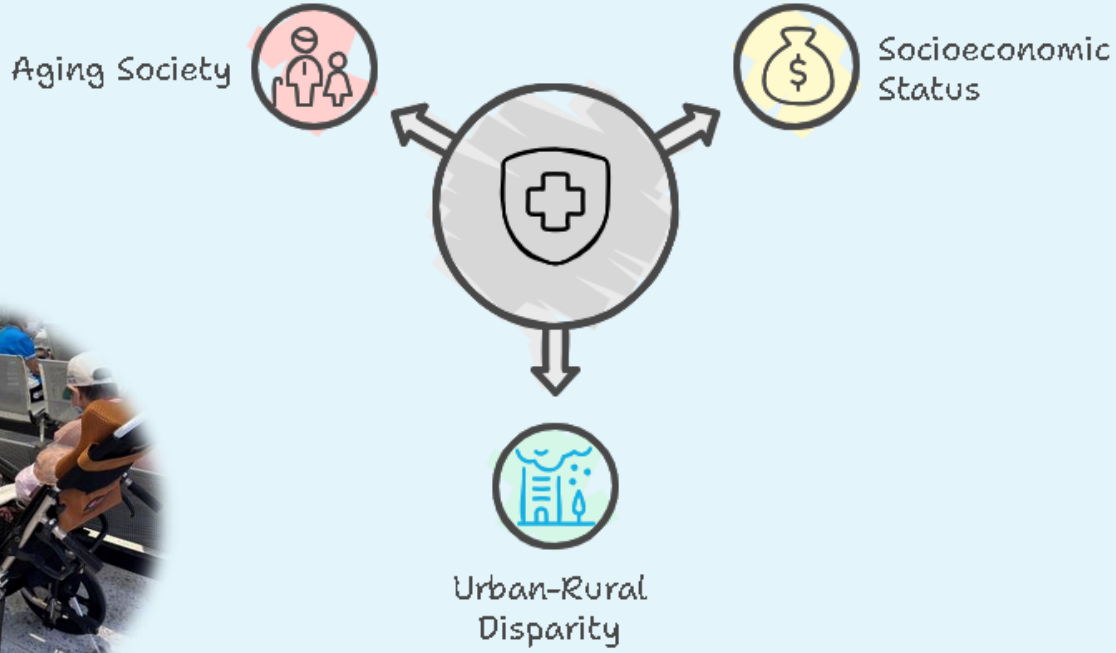
Background

Healthcare Inequality



Objective

How to Address Healthcare Inequality for Disadvantaged Populations through Cross-Team Services?

Strengthen Cross-Team Collaboration

Enhance the integration and sharing of healthcare resources to provide more comprehensive medical services.

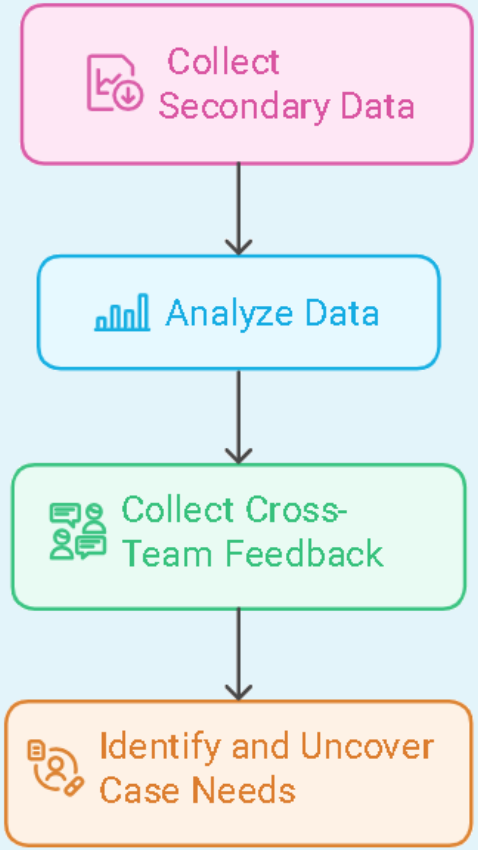
Provide Individualized Services and Assessments

Conduct case assessments and integration to identify patients' issues and needs.

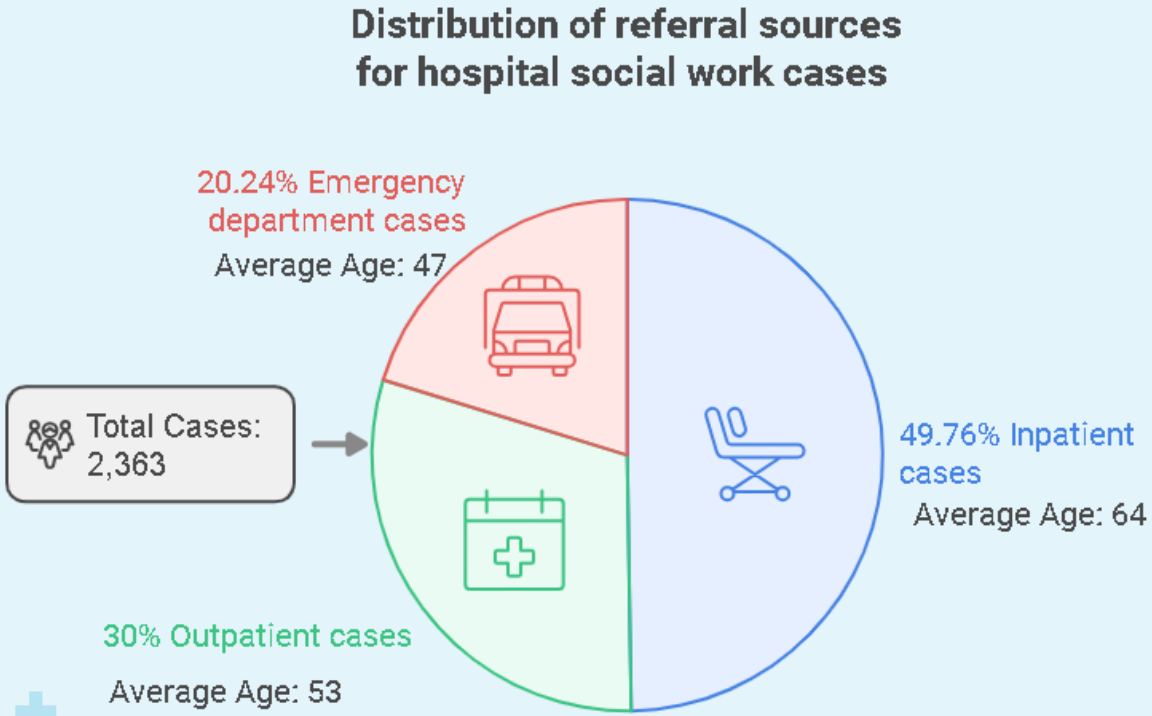
We are studying how working together in different teams can help reduce the unfair differences in healthcare.

Methods

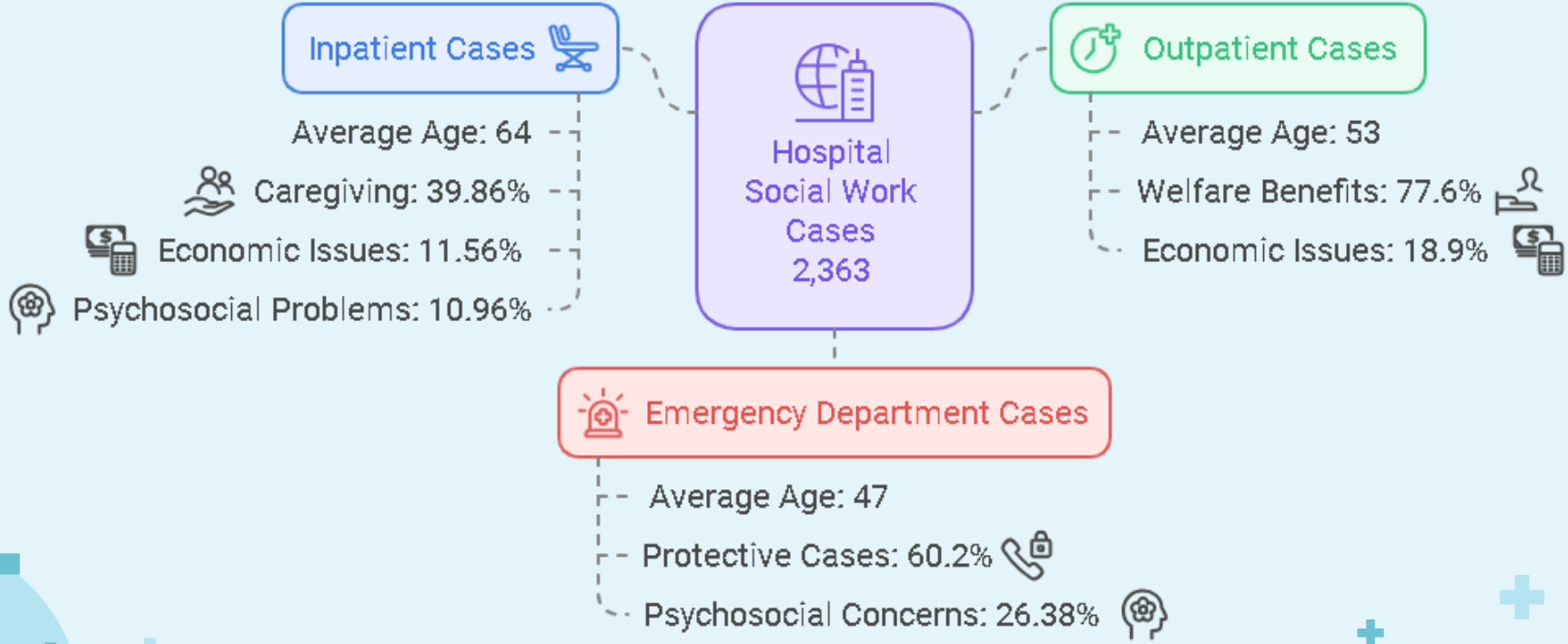
This study employed secondary data analysis, analyzing cases that received social work services at the hospital from 2021 to 2023, combined with cross-team feedback to understand patient needs.



Results


Distribution of referral sources for hospital social work cases
20.24% Emergency department cases
Average Age: 47
Total Cases: 2,363
49.76% Inpatient cases
Average Age: 64
30% Outpatient cases
Average Age: 53

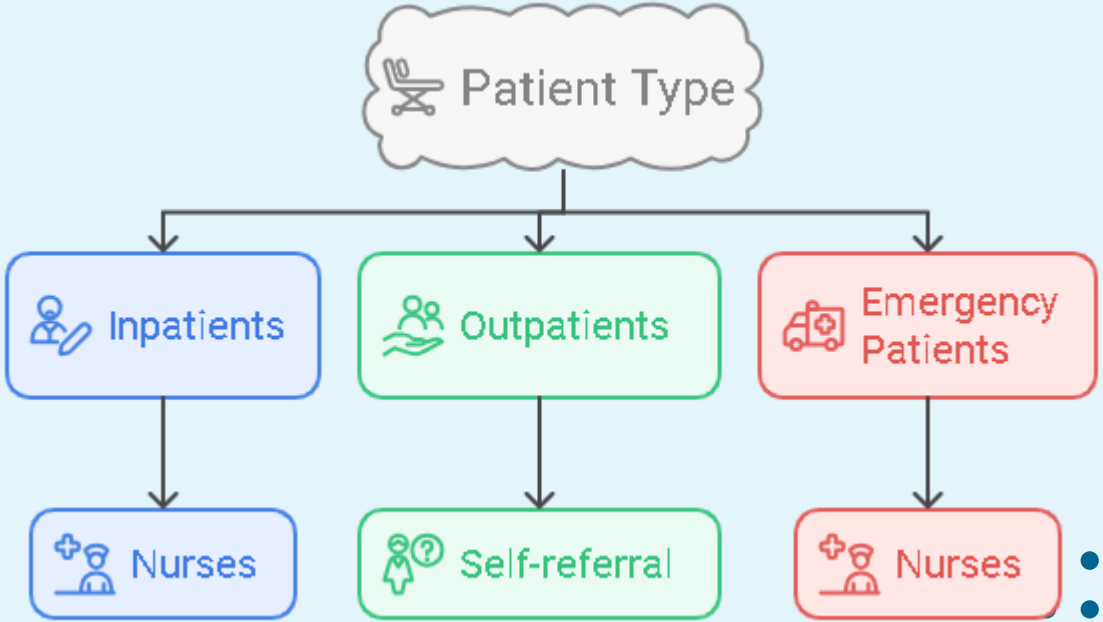
Results


Inpatient Cases
Average Age: 64
Caregiving: 39.86%
Economic Issues: 11.56%
Psychosocial Problems: 10.96%
Hospital Social Work Cases 2,363
Outpatient Cases
Average Age: 53
Welfare Benefits: 77.6%
Economic Issues: 18.9%
Emergency Department Cases
Average Age: 47
Protective Cases: 60.2%
Psychosocial Concerns: 26.38%

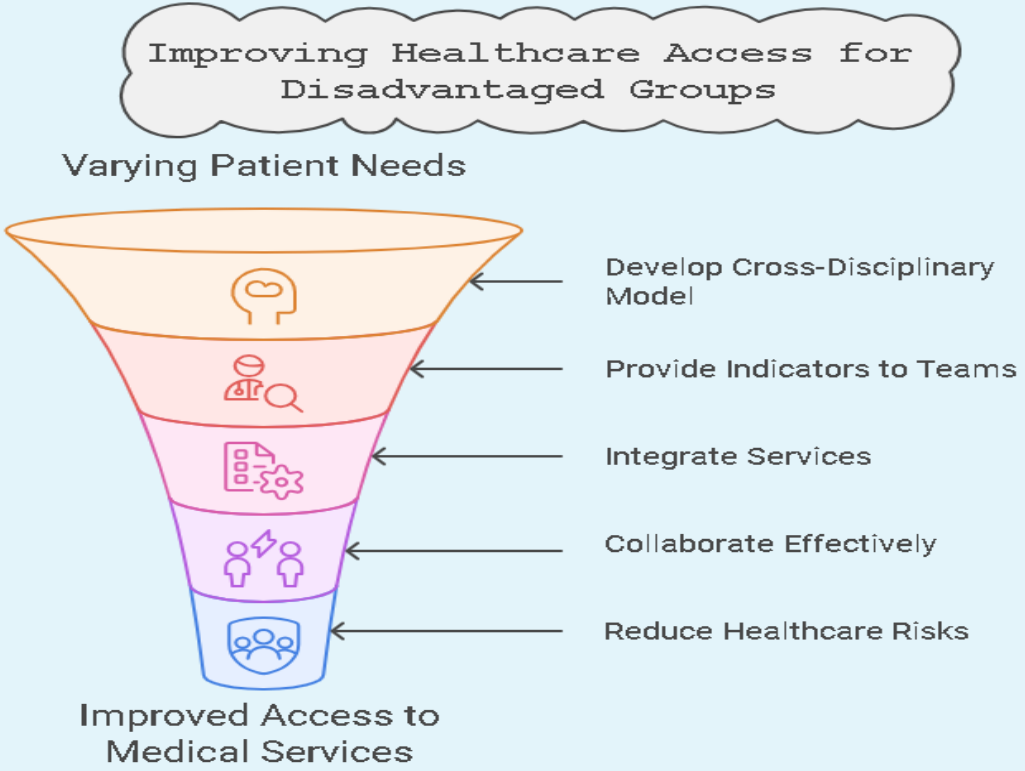
Results

Referral Differences

The way people ask for help is different depending on their situation. Inpatients and emergency patients usually get help from nurses, while outpatients often ask for help on their own.

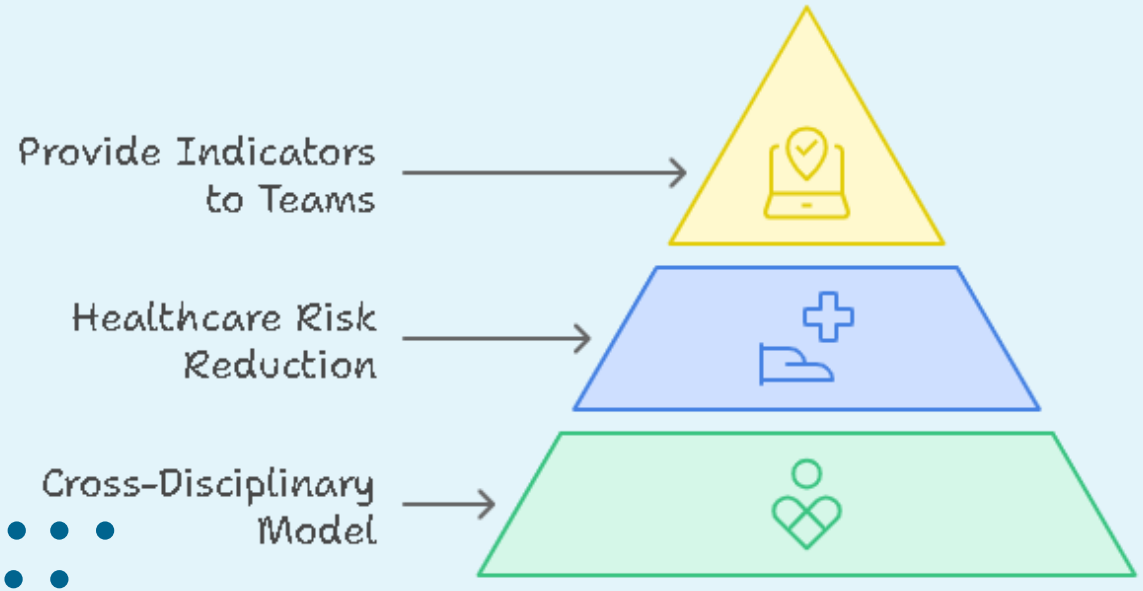


Conclusion


Improving Healthcare Access for Disadvantaged Groups
Varying Patient Needs
Develop Cross-Disciplinary Model
Provide Indicators to Teams
Integrate Services
Collaborate Effectively
Reduce Healthcare Risks
Improved Access to Medical Services

Conclusion

Cross-Disciplinary Healthcare Model



Thanks!