

Training Care Staff in Residential Long-term Care Institution

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Introduction

According to statistics, the share of the population in Taiwan aged 65 years and above reached 18.35% of the total population in 2022, indicating that Taiwan has become an aged society. With an eye to improving the quality of service, the Residential Long-term Care Institution provides comprehensive care services for the elderly through **interprofessional team-based care** that focuses on diversified services to address individual differences and disability prevention programs, while also devoting particular attention to care staff training.

Methods

- ❑ Talent selection: Administering interviews and screening tests to determine an applicant's enthusiasm for and dedication to long-term care.
- ❑ Talent development: Tailoring training plans to different positions and ranks; arranging visits, observations, practical training programs, and other activities.
 - Facility manager: Planning out the scope of facility business, managing quality index, costs and operations, and strategizing responses to evaluation and assessment results.
 - Nurses : Implementing assessment and care, formulating and executing health care plans, and maintaining the quality of life .
 - Nursing assistants: Performing the functional roles and services of a nursing assistant, fulfilling requirements and service skills, and cleaning and comfort skills, and other related matters.
- ❑ Talent retention: Independently organizing long-term care training programs or co-organizing government-sponsored ones for the staff; discussing and learning care consensuses using an interprofessional team-based model; enhancing professional development and competencies for care.

Result

In addition to long-term care programs planned and developed according to the operational needs of the facility, the care staff was also assigned to other care facilities for care practice training and evaluation.

Relevance to HPH

Strengthen institutional long-term care care, infection control and other knowledge to improve the response capacity and quality of care of long-term care institutions.

Conclusion

Conducted through these measures, The Residential Long-term Care Institution it has not only enhanced the comprehensiveness of care service competencies among the care staff, but also increased team cohesiveness and created an age-friendly service environment.

Keywords

1. Residential Long-term Care Institution
2. Age-friendly
3. Talent training



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