

Sharing Jen-Ai Foundation's Experience – 35 Years of Community Health & Social Services in Taichung, Taiwan

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Background & Objective

- ◆ **Jen-Ai Foundation (JAF), a nonprofit organization (NPO) was founded by Dr. Chuan-shen Liao in 1988 to help the poor patients in Taichung.**
- ◆ **Over the past 35 years, JAF has expanded its services to provide financial assistance & various health promotion services to the elderly, children, physically / mentally challenged, low-income members of the community.**
- ◆ **This report will give you some ideas of the Foundation and tell you how we cared for these disadvantaged communities and how we were able to maintain its sustainable strategy.**



Methods / Intervention

- Working closely with Jen-Ai Hospital – Dali (the biggest hospital in the area) from the beginning, JAF helped the poor patients having hardship for paying their medical bills at the hospital.
- However, over 35 years, the scope of its services has evolved to include providing financial assistance & other emergency services , disaster relief, the disabled elderly, victims of child abuse, physically / mentally challenged, underserved low-income members of the community etc. In recent years, our focus on niche projects has been the importance of patient safety issues in Taiwan, as well.



Results

- ◆ **With the founder's donation and funds from hundreds of donors, JAF was able to implement 12 projects over the years, focused on the different disadvantaged groups of the community.**
- ◆ **Compared with other foundations in Taiwan, our recent annual budget averaged NT\$11.6 million (~US\$368,500) is considered quite small, but with a focus on various niche projects over the years, JAF was able to sustain itself for 35 years & even won a prestigious award in Taiwan called the “Symbol of National Quality” (SNQ) in 2022.**



Conclusions / Lessons Learned

- Even with limited resources, JAF has proven that with a focus on niche health-promoting projects to meet the needs of the various disadvantaged groups of the community, NPO can still fulfill the founder's dream of helping the poor patients in Taichung, after 35 years.
- JAF hopes that it will maintain its sustainable strategy in the future to enhance its philanthropy efforts and continue the founder's great legacy.



Relevance to HPH

JAF believes that this project is a successful example of a NPO that has utilized minimum resources to obtain maximum results.

If a NPO can generate this kind of results in Taiwan, then other NPOs can emulate this project in implementing their health-promoting initiatives and health equity strategies in their respective countries.

Keywords: foundation; not-for-profit organization; community health; health equity; sustainability; patient safety



Thank You